

| Serial number | Error code | Malfunction   | Unit status   | Potential reasons   | Solutions   |
|---------------|------------|---|---|---|---|
| 1             | E1         | High pressure protection of system                  | During cooling and drying operation, except indoor fan operates, all loads stop operation. During heating operation, the complete unit stops. | 1、 Malfunction of high pressure switch or the wiring is loose; 2、 Malfunction of outdoor electric box; 3、 Low fan speed of outdoor unit; 4、 Poor air return of indoor unit or outdoor unit; 5、 The heat exchangers of indoor unit or outdoor unit are dirty; 6、 The system is blocked; 7、 Some air is in the system; 8、 The panel of outdoor unit is not closed firmly. | 1、 To check if the high pressure switch functions normally or check if there are some wires connected incorrectly; 2、 To check if there is malfunction with outdoor electric box; 3、 To check if the fan speed is too low; 4、 To check if the air return of outdoor and indoor unit is poor; 5、 To check if the evaporator and condenser is dirty or not, and confirm if the heat exchange of evaporator and condenser is well or not; 6、 To check if the system is blocked; 7、 To check if there is some air in the system; 8、 Check if the panel of outdoor unit is firmly closed |
| 2             | E2         | Antifreezing protection                             | During cooling and drying operation, compressor and outdoor fan stop while indoor fan operates.   | 1、 Poor air-return in indoor unit; 2、 Fan speed is abnormal; 3、 The evaporator is dirty; 4、 Refrigerant leakage; 5、 The resistance of tube sensor is abnormal; 6、 The malfunction of indoor unit controller.  | 1、 To check if there are any obstructions, and make sure the air-return is smoothly; 2、 To check if the running speed of the fan motor is normal, if not, please replace a new fan motor or PCB; 3、 To check if the Evaporator/ filter is dirty or not, if yes, please clear; 4、 Add refrigerant per name plate or instruction from factory; 5、 Replace a new corresponding tube sensor; 6、 Replace a new corresponding indoor controller.  |
| 3             | E3         | Low pressure protection                             | The complete unit will stop operation.  | 1、 The LPP connecting terminal wires of the PCB doesn't connect well with the high pressure switch; 2、 The wiring of the high pressure switch circuit is broken.Or the high pressure switch is broken; 3、 The system is lack of refrigerant Or the refrigerant leaks; 4、 The input of the LPP is high level.5、 Check if the panel of outdoor unit is firmly closed;     | 1、 To check if the LPP connecting terminal wires of the PCB connects well with the high pressure switch; 2、 To check if the wires of the high pressure switch circuit loose or not.And to check if the high pressure switch is OK or not; 3、 To check if the system is lack of refrigerant Or the refrigerant leaks or not; 4、 To check if the input of the LPP is high level or not. 5、 To check if the panel of outdoor unit is firmly closed;  |
| 4             | E4         | High discharge temperature protection of compressor | During cooling and drying operation, compressor and outdoor fan stop while indoor fan operates. During heating operation, all loads stop.     | 1、 The airflow of outdoor unit is poor; 2、 Fan speed of outdoor unit is too low; 3、 The refrigerant is with leakage; 4、 The system is blocked; 5、 The resistance of the discharge temperature sensor is abnormal; 6、 The outdoor electric box has malfunction; 7、 Some air is in the system.  | 1、 To check if the airflow of outdoor unit is poor; 2、 To check if the fan speed of outdoor unit is too low; 3、 To check if the system is leakage; 4、 To check if the system is blocked; 5、 To check if the resistance of the discharge temperature sensor is abnormal; 6、 To check if the electric box of outdoor unit is broken; 7、 To check if there is some air in the system.  |

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| 5             | E5         | Over current protection  | During cooling and drying operation, compressor and outdoor fan stop while indoor fan operates. During heating operation, all loads stop. | 1、 The supply voltage is unstable.It should be 90%-110% rated voltage; 2、 The supply voltage is too low.The burthen is too heavy; 3、 Test the current of the live wire.If the current doesn't larger than the value of overload protection,please check the PCB; 4、 The heat exchangers are too dirty,or there are some defects of air return; 5、 The fan speed is not normal; 6、 The compressor doesn't run.Or there is some malfunction such as: noise, oil leaks,compressor shell too hot and so on; 7、 There are some blocks in the system. | 1、 To check if the supply voltage is stable or not. If not, please add a voltage regulator; 2、 To check if the supply voltage is too low and the burthen is too heavy.If yes, improve the power supply voltage; 3、 To check if the current of the live wire is larger than the value of overload protection.If not, please check the PCB; 4、 To check if the heat exchangers are dirty or there are some defects of air return; 5、 To check if the fan speed is abnormal; 6、 To check if the compressor doesn't run.Or there is some malfunction such as: noise, oil leaks,compressor shell too hot and so on; 7、 To check if there are some blocks in the system. |
| 6             | E6         | Communication Malfunction  | During cooling operation, compressor stops while indoor fan motor operates. During heating operation, the complete unit stops.            | 1、 Improper supply voltage or mismatched indoor and outdoor unit; 2、 Improper wiring between indoor unit and outdoor unit; 3、 The PCB of indoor has malfunction; 4、 The electric control assy of indoor unit has malfunction; 5、 The electric box of outdoor has malfunction; 6、 The electric control assy of outdoor unit has malfunction.   | 1、 To check if the supply voltage is too low or the indoor and outdoor units are matched; 2、 To check if the wiring between indoor and outdoor unit is proper; 3、 To check if the PCB of indoor has malfunction; 4、 To check if the electric control assy of indoor unit has malfunction; 5、 To check if the electric box of outdoor has malfunction; 6、 To check if the electric control assy of outdoor unit has malfunction.  |
| 7             | E8         | High temperature resistant protection                                      | During cooling operation: compressor will stop while indoor fan will operate. During heating operation, the complete unit stops.          | 1、 The tube temperature sensor of indoor unit has malfunction; 2、 Fan speed of indoor unit is low 3、 The environment of air-return is poor; for example evaporator and condenser are dirty;   | 1、 To check tube temperature sensor of indoor unit is normal, try to replace tube temperature sensor. 2、 To check if the fan motor of indoor unit is broken, if yes,replace a new one. 3、 To check if the evaporator and condenser are dirty or not, if yes, please clear  |
| 8             | U8         | Circuit PG motor indoorfan) has circuit malfunction by zero ross detection | Operation of remote controller or control panel is available, but the unit wont act.  | Indoor control board is damaged.  | 1、 To replace a new PCB of indoor unit.  |

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| 9             | C5         | Malfunction protection of jumper cap                         | The complete unit will stop operation.  | 1、 There is no jumper cap on the mainboard; 2、 The jumper cap is not inserted correctly; 3、 The jumper cap is broken; 4、 The PCB is broken.  | 1、 To check if there is no jumper on the PCB, please add a jumper; 2、 To check if the jumper is inserted correctly; 3、 To check if the jumper is damaged; 4、 To check if the PCB is broken.  |
| 10            | F1         | Indoor ambient temperature sensor is open/short circuited    | During cooling and drying operation, indoor unit operates while other loads will stop; during heating operation, the complete unit will stop operation.     | 1、 poor contact or loose of indoor temperature sensor; 2、 The malfunction of temperature sensor part; 3、 The resistance of temperature sensor deviates; 4、 Use wrong temperature sensor; 5、 Short circuit between temperature sensor and shell or copper tube; 6、 The resistance of circuit of temperature sensor deviates or creepage of capacitance; 7、 The chip of controller is abnormal.        | 1、 To check if the sensor wire plug is loose from the PCB or not; 2、 To replace the parts of temperature sensor circuit; 3、 To check if the resistance of temperature deviates; 4、 To check if use the wrong sensor; 5、 To check if there is short circuit between sensor and shell or copper tube; 6、 To replace the resistance of temperature sensor circuit or capacitance; 7、 To replace the controller. |
| 11            | F2         | Indoor evaporator temperature sensor is open/short circuited | During cooling and drying operation, indoor unit will operate while other loads will stop; During heating operation, the complete unit will stop operation. | 1、 poor contact or loose of indoor temperature sensor; 2、 The malfunction of temperature sensor parts ; 3、 The resistance of temperature sensor deviates; 4、 Use wrong temperature sensor; 5、 Short circuit between temperature sensor and shell or copper tube; 6、 The resistance of circuit of temperature sensor deviates or creepage of capacitance; 7、 The chip of controller is abnormal.      | 1、 To check if the sensor wire plug is loose from the PCB or not; 2、 To replace the parts of temperature sensor circuit; 3、 To check if the resistance of temperature deviates; 4、 To check if use the wrong sensor; 5、 To check if there is short circuit between sensor and shell or copper tube; 6、 To replace the resistance of temperature sensor circuit or capacitance; 7、 To replace the controller. |
| 12            | F3         | Outdoor ambient temperature sensor is open/short circuited   | During cooling and drying operating, compressor stops while indoor fan operates; During heating operation, the complete unit will stop operation            | 1、 poor contact or loose of indoor temperature sensor ; 2、 The malfunction of temperature sensor parts ; 3、 The resistance of temperature sensor deviates ; 4、 Use wrong temperature sensor ; 5、 Short circuit between temperature sensor and shell or copper tube ; 6、 The resistance of circuit of temperature sensor deviates or creepage of capacitance ; 7、 The chip of controller is abnormal. | 1、 To check if the sensor wire plug is loose from the PCB or not; 2、 To replace the parts of temperature sensor circuit; 3、 To check if the resistance of temperature deviates; 4、 To check if use the wrong sensor; 5、 To check if there is short circuit between sensor and shell or copper tube; 6、 To replace the resistance of temperature sensor circuit or capacitance; 7、 To replace the controller. |

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| 13            | F4         | Outdoor condenser temperature sensor is open/short circuited | During cooling and drying operation, compressor stops while indoor fan will operate; During heating operation, the complete unit will stop operation.  | 1、 Poor contact or loose of indoor temperature sensor; 2、 The malfunction of temperature sensor parts ; 3、 The resistance of temperature sensor deviates; 4、 Use wrong temperature sensor; 5、 Short circuit between temperature sensor and shell or copper tube; 6、 The resistance of circuit of temperature sensor deviates or creepage of capacitance; 7、 The chip of controller is abnormal. | 1、 To check if the sensor wire plug is loose from the PCB or not; 2、 To replace the parts of temperature sensor circuit; 3、 To check if the resistance of temperature deviates; 4、 To check if use the wrong sensor; 5、 To check if there is short circuit between sensor and shell or copper tube; 6、 To replace the resistance of temperature sensor circuit or capacitance; 7、 To replace the controller.  |
| 14            | F5         | Outdoor discharge temperature sensor is open/short circuited | During cooling and drying operation, compressor will stop after operating for about 3 mins, while indoor fan will operate; During heating operation, the complete unit will stop after operating for about 3 mins. | 1、 poor contact or loose of indoor temperature sensor; 2、 The malfunction of temperature sensor parts ; 3、 The resistance of temperature sensor deviates; 4、 Use wrong temperature sensor; 5、 Short circuit between temperature sensor and shell or copper tube; 6、 The resistance of circuit of temperature sensor deviates or creepage of capacitance; 7、 The chip of controller is abnormal. | 1、 To check if the sensor wire plug is loose from the PCB or not; 2、 To replace the parts of temperature sensor circuit; 3、 To check if the resistance of temperature deviates; 4、 To check if use the wrong sensor; 5、 To check if there is short circuit between sensor and shell or copper tube; 6、 To replace the resistance of temperature sensor circuit or capacitance; 7、 To replace the controller.  |
| 15            | F6         | Limit/ decrease frequency due to overload                    | All loads operate normally, while operation frequency for compressor is decreased  | 1、 The evaporator and condenser are dirty<br>2、 The pressure of the system is abnormal, or the refrigerant is too much<br>3、 The temperature sensor of outdoor unit has malfunction.<br>4、 The PCB of outdoor unit has malfunction.<br>5、 The compressor has malfunction.   | 1、 To check if the evaporator and condenser are dirty or not, if yes, please clear.<br>2、 To check if the pressure of the system is normal or not, and to check if the refrigerant is excessive or not;<br>3、 To check if the temperature sensor of outdoor unit is OK or not;<br>4、 Replace a new PCB of outdoor unit;<br>5、 Replace a new compressor.   |
| 16            | F8         | Decrease frequency due to overcurrent                        | All loads operate normally, while operation frequency for compressor is decreased  | 1、 The input supply voltage is not stable;<br>2、 The evaporator and condenser are dirty;<br>3、 The system pressure is abnormal or the refrigerant is excessive;<br>4、 The outdoor temperature sensor is broken;<br>5、 The outdoor PCB is broken;<br>6、 The compressor is broken.  | 1、 To check if the voltage is too low. If yes, adjust it;<br>2、 To check if the evaporator and condenser are dirty or not, if yes, please clear;<br>3、 To check if the pressure of the system is normal or not, and to check if the refrigerant is excessive or not;<br>4、 To check if the temperature sensor of outdoor unit is OK or not;<br>5、 To replace a new corresponding outdoor unit PCB;<br>6、 To replace a new corresponding compressor. |

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| 17            | F9         | Decrease frequency due to high air discharge    | All loads operate normally, while operation frequency for compressor is decreased   | 1、 The evaporator and condenser are dirty; 2、 The system pressure is abnormal or the refrigerant is excessive; 3、 The outdoor temperature sensor is broken; 4、 The outdoor PCB is broken; 5、 The compressor is broken.   | 1、 To check if the evaporator and condenser are dirty or not, if yes, please clear; 2、 To check if the pressure of the system is normal or not, and to check if the refrigerant is excessive or not; 3、 To check if the temperature sensor of outdoor unit is OK or not; 4、 To replace a new corresponding outdoor unit PCB; 5、 To replace a new corresponding compressor.   |
| 18            | PH         | Over Voltage Protection                         | During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.     | 1、 The input supply voltage is not stable; 2、 Malfunction of outdoor unit controller.  | 1、 To check if the input supply voltage is too low. If yes, adjust it; 2、 To replace a new corresponding outdoor unit PCB.   |
| 19            | U5         | Malfunction of complete units current detection | During cooling and drying operation, the compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation. | 1、 The PCB is broken.  | 1、 To replace a new corresponding outdoor unit PCB.  |
| 20            | P5         | Compressor Overcurrent Protection               | During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.     | 1、 The wiring of the compressor is connected improperly, or mismatch between electric box and compressor; 2、 Someone turns off the unit and then turns on the unit before the compressor stopped for 3 minutes; 3、 The voltage is too low; 4、 Protection under overload is abnormal; 5、 System abnormal such as excessive refrigerant, pipeline blocked, dirty evaporator or condenser; 6、 Malfunction of outdoor unit controller; 7、 Malfunction of the compressor. | 1、 To check if the wiring of the compressor is connected correctly, or the electric box and compressor mismatch; 2、 To confirm if the stop duration of the compressor is longer than 3 minutes; 3、 To check if the pressure of the system is too low; 4、 To check if the protection under overload is OK or not; 5、 To check if the system is normal. Such as excessive refrigerant, pipeline blocked, dirty evaporator or condenser; 6、 To replace a new corresponding PCB; 7、 To replace a new corresponding compressor. |
| 21            | H1         | Defrosting                                      | Defrosting will occur in heating mode. Compressor will operate while indoor fan will stop operation.  | It is a kind of normal state in heating mode. When H1 starts, the fan will stop. But the fan will start running in a few minutes.  | Normal defrosting function   |

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| 22            | H2         | Static dedusting protection    | /   | 1、The wiring of the dust catcher isn't well connected; 2、There is some dirt on the dust catcher; 3、The dust catcher is broken; 4、The PCB board is broken.  | 1、To check if the wiring of the dust catcher is well connected or not; 2、Clear the dirt of the dust catcher; 3、Replace a new corresponding dust catcher; 4、Replace a new corresponding PCB.   |
| 23            | H3         | Compressor Overheat Protection | During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation. | 1、The system is abnormal. For example: refrigerant leaks; expansion valve is blocked; condenser or evaporator is dirty; the working condition is bad; 2、The compressor has malfunction; 3、The wiring of overload switch is loose or pulled off; 4、Malfunction of overload protection circuit; 5、The malfunction protector is broken; 6、The voltage is too low.   | 1、To check if the system is abnormal. For example: refrigerant leaks; expansion valve is blocked; condenser or evaporator is dirty; the working condition is bad; 2、To check if the compressor has malfunction; 3、To check if the wiring of overload switch is loose or pulled off; 4、To check if there is malfunction of overload protection circuit; 5、To check if the malfunction protector is broken; 6、To check if the voltage is low.   |
| 24            | H4         | System is abnormal             | During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation. | 1、Improper input voltage; 2、Evaporator or condenser is dirty; 3、The system is abnormal or the refrigerant is excessive; 4、Outdoor or indoor temperature sensor is faulty; 5、Malfunction of outdoor unit controller; 6、Malfunction of the compressor.   | 1、To check if the voltage is too low. If yes, adjust it; 2、To check if the evaporator and condenser are dirty or not, if yes, please clean; 3、To check if the system is normal or not, and check if the refrigerant is excessive or not; 4、To check if the temperature sensors of the unit are OK or not; 5、Replace a new corresponding PCB of outdoor unit; 6、Replace a new corresponding compressor.  |
| 25            | H5         | IPM protection                 | During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation. | 1、The wire of the compressor is connected well and correctly, or there is mismatch between electric box and compressor; 2、Someone turns off the unit and then turn on unit before compressor stopped for 3 minutes; 3、Low voltage; 4、Normal protection under overload; 5、System abnormal such as excessive refrigerant, pipeline blocked, dirty evaporator or condenser; 6、Malfunction of outdoor controller; 7、Malfunction of compressor; 8. The indoor and outdoor fans are running abnormally; 9. The pressure of the system is too high. | 1、To check if the wiring is connected well, or the electric box and compressor mismatch; 2、To confirm if the stop duration of the compressor is long enough; 3、To check if the voltage is too low. If yes, adjust it; 4、To check if loading is heavy, if yes, it is the normal protection under overload; 5、To check if the system is abnormal, such as excessive refrigerant, pipeline blocked, evaporator or condenser are dirty; 6、To check if the outdoor PCB has malfunction; 7、To check if the compressor is damaged; 8. To check if the indoor and outdoor fans are running normally; 9. To check if the pressure of the system is too high. |
| 26            | H6         | Lock of Indoor Fan             | The complete unit will stop operation.  | 1、Check if motor has been installed correctly, if terminal is connected firmly, if fan is locked, or if bearing deviates; 2、Fan speed is low because air outlet is blocked; 3、Fan capacitor is damaged; 4、Check if mainboard sends correct control signal to motor; 5、Mainboard does not received feedback signal; 6、Motor is locked or damaged; 7、Chip is abnormal.   | 1、To check if the wires connect well or not. To check if the fan motor is installed ok or not. To check if the fan is locked; 2、To check if the outlet is blocked; 3、To check if the fan capacitor is damaged; 4、To check if the connection of fan motor and PCB board is well, if not, please reconnect it; 5、To check if the PCB board has malfunction; 6、To check if the fan motor is locked or damaged; 7、Replace a new corresponding PCB board.  |
| 27            | HC         | PFC protection                 | During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation. | 1、Sudden change of supply voltage of electric net; 2、Short circuit of electric reactor or PFC inductance; 3、The PCB is faulty; 4、The reactor is faulty; 5. The induction is broken.  | 1、To check if the supply voltage is not stable. Please add a voltage regulator; 2、To replace a new corresponding PCB (Single PCB); 3、To replace a new corresponding PFC module (multiple PCBs); 4、To replace a new corresponding reactor; 5. To replace a new corresponding induction.  |

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| 28            | H7         | Motor Desynchronizing   | During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation. | 1、 Improper input voltage; 2、 The pressure of the system is abnormal; 3、 Malfunction of outdoor unit controller; 4、 malfunction of the compressor; 5.The fan motor is faulty; 6.The radiator is faulty.   | 1、 To check if the voltage is too low.If yes, adjust it; 2、 To check if the pressure of the system is normal or not,and to check if the refrigerant is excessive or not; 3、 To replace a new corresponding PCB; 4、 To replace a newcorresponding compressor; 5、 To replace a new corresponding fan motor; 6、 To replace a new corresponding radiator.   |
| 29            | H0         | Decrease frequency due to high temperature resistant during heating operation | All loads operate normally, while operation frequency for compressor is decreased   | 1、 The supply voltage is not stable.It should be 90%-110% rated voltage; 2、 The voltage is too low.The burthen is too heavy; 3、 Test the current of the live wire.If the current doesn't larger than the value of overload protection,please check the controller; 4、 The condenser is too dirty,or there are some defects of air return; 5、 The fan speed is not normal; 6、 The compressor doesn't run.Or there is some malfunctions such as: noise, oil leaks,compressor shell too hot and so on; 7、 There are some blocks in the system. | 1、 To check if the supply voltage is too low.If yes, adjust it; 2、 To check if the burthen is heavy,if yes,please decrease the burthen; 3、 Try to replace a new corresponding PCB; 4、 To check if the condenser is too dirty,or there are some defects of air return; 5、 To check if the rotational speed of fan is normal, if no,try to replace a new corresponding fan; 6、 To check if the compressor is damaged,if yes,replace a new corresponding compressor; 7、 To check if the system blocked or not. |

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| 30            | LC         | Failure startup   | During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation. | 1、 The wiring of the compressor is not connected properly ; 2、 The pressure of the system is abnormal ; 3、 The refrigerant is excessive ; 4、 The controller is abnormal ; 5、 Malfunction of the compressor ; 6、 Someone turns off the unit and then turn on unit before compressor stopped for 3minutes. | 1、 To check if the wiring of compressor is connected properly or not; 2、 To check if the pressure of the system is normal or not; 3、 To check if the refrigerant is excessive or not; 4、 To replace a new corresponding outdoor unit PCB; 5、 To replace a new corresponding compressor; 6、 To confirm if the stop duration of the compressor is longer than 3 minutes. |
| 31            | U1         | Malfunction of phase current detection circuit for compressor | During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop            | 1、 Malfunction of wiring for compressor; 2、 Outdoor PCB is faulty  | 1、 To check if the connection of compressor is well or not; 2、 Replace a new corresponding PCB.  |
| 32            | EE         | EEPROM malfunction  | During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop            | Outdoor PCB is faulty  | To replace a new corresponding PCB of outdoor unit.  |
| 33            | PU         | Charging malfunction of capacitor                             | During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop            | 1、 Improper input voltage; 2、 Poor connection on reactor; 3、 Reactor is damaged; 4、 The PCB is faulty.   | 1、 The voltage is too low. Please add voltage regulator; 2、 To check if the connection of reactor is normal or not; 3、 To check if the reactor is damaged; 4、 To check if the PCB has malfunction.   |
| 34            | P7         | Malfunction of module temperature sensor circuit              | During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop            | 1、 Circuit malfunction of outdoor controller temperature sensor of module  | To replace a new corresponding PCB of outdoor unit.  |

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| 35            | P8         | Module high temperature protection                         | During cooling operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop           | 1、 The wire connection of the radiator looses: 2、 The silicone grease is not enough: 3、 The PCB is faulty.  | 1、 To check the radiator of the PCB is installed well or not.If not, please adjust: 2、 To check if the silicone grease is dry or not, if yes, please add silicone grease: 3、 To replace a new corresponding PCB of outdoor unit. |
| 36            | U3         | Malfunction of voltage dropping for DC bus-bar             | During cooling and drying operation, compressor will stop while indoor fan will operate;During heating operation, the complete unit will stop | 1、 Supply voltage is unstable: 2、 Wrong wiring connection of indoor unit: 3、 Protective tube is faulty: 4、 Transformer is faulty: 5、 The PCB is faulty. | 1、 The voltage is not stable.Please add a voltage regulator: 2、 Reconnect the wiring: 3、 Replace a new corresponding protective tube: 4、 Replace a new transformer: 5、 Replace a new corresponding PCB.                          |
| 37            | PL         | Voltage of DC bus-bar is too low                           | During cooling and drying operation, compressor will stop while indoor fan will operate;During heating operation, the complete unit will stop | 1、 Supply volatge is too low: 2、 The PCB is faulty.   | 1、 The voltage is too low.Please add a voltage regulator: 2、 To replace a new corresponding PCB of outdoor unit.   |
| 38            | EU         | Limit/decrease frequency due to high temperature of module | All loads operate normally, while operation frequency for compressor is decreased   | 1、 The wire connection of the radiator looses: 2、 The silicone grease is not enough: 3、 The PCB is faulty.  | 1、 To check the radiator of the PCB is installed well or not.If not, please adjust: 2、 To check if the silicone grease is dry or not, if yes, please add silicone grease: 3、 To replace new corresponding PCB of outdoor unit.   |

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| 39            | U7         | The four-way valve is abnormal                  | If this malfunction occurs during heating operation, the complete unit will stop operation.   | 1、Supply volatge is too low; 2、Wiring terminal on reversing valve is loose or broken; 3、Reversing valve is faulty; 4、The PCB is faulty.                     | 1、If the voltage is lower than 175V,please add a voltage regulator; 2、To confirm if the connection wiring of the four-way valve is well or not, if not, please adjust; 3、 Replace a new corresponding four-way valve; 4、 Replace a new corresponding PCB.                           |
| 40            | U9         | Zero-crossing malfunction of outdoor unit       | During cooling operation, compressor will stop while indoor fan will operate; during heating,the complete unit will stop operation. | 1、Supply voltage is unstable; 2、 Wrong wiring connection of indoor unit; 3、 Protective tube is faulty; 4、 Transformer is faulty; 5、 The PCB is faulty.      | 1、 The voltage is not stable.Please add a voltage regulator; 2、 Reconnect the wiring of indoor; 3、 Replace a new corresponding protective tube; 4、 Replace a new corresponding transformer; 5、 Replace a new corresponding PCB.   |
| 41            | FH         | Limit/decrease frequency due to antifreezing    | All loads operate normally, while operation frequency for compressor is decreased   | 1、 Poor air return in indoor unit; 2、 Fan speed is too low; 3、 The temperature sensor is faulty; 4、 The PCB is faulty.                                      | 1、 The air-return of indoor unit is poor, adjust the way of putting goods; 2、 Fan speed is abnormal, replace a new corresponding fan motor; 3、 The temperature sensor is damaging, replace a new corresponding temperature sensor; 4、 Try to replace a new corresponding indoor PCB |
| 42            | L3         | Outdoor DC Fan Malfunction                      |   | 1.Wiring is unreliable ; 2.Outdoor DC fan is faulty; 3.Outdoor PCB is faulty  | 1.To insert the connection wires. 2.To replace a new corresponding fan motor. 3.To replace a new corresponding electric box of outdoor unit.  |
| 43            | L9         | Overpower Protection                            |   | Overpower due to over loading   | Normal protection.To check if the power of the outdoor is close to the most capacity factor.  |
| 44            | LP         | Mismatch Protection of Indoor and Outdoor Units |   | 1.Models of indoor and outdoor units don't match; 2.The jumper is wrong.  | 1、 To change a new correct model; 2、 To replace a new corresponding jumper.   |
| 45            | UA         | Mismatch between indoor and ourdoor unit        |   | 1、 Voltage of unit is mismatch; 2、 Connection wiring of power is abnormal; 3、 PCB of outdoor unit is damaging; 4、 Mismatch between indoor and ourdoor unit. | 1、 Use the right power supply; 2、 Make sure the connection wiring of power is correct; 3、 Replace a new corresponding PCB of outdoor unit; 4、 Adjust the match between indoor and outdoor unit.   |
| 46            | FO         | Refrigerant recovery mode                       |   | The refrigerant is lacking.   | Add refrigerant per name plate or instruction from factory  |
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